



Hu Hu Kam Memorial Hospital



Executive Summary

Summarizes the Site, Parking, Facility Size, Staff and Contract Health Dollars necessary for the Service Delivery Plan in 2015. Identifies the Direct Care Services Offered to include highlighting any new services. Identifies the communities and population served for each service. The second page of the Executive Summary documents the priority resource issues as identified through the Master Planning process.

Historical Utilization by Location of Encounter

Documents 3 years of RPMS and contract care workloads provided at the facility predominantly serving the Primary Care Service Area by product line and specialty.

Historical Utilization by Community of Residence

Documents 3 years of RPMS and contract care workloads provided to the user population of the Service Delivery Area by product line and specialty.

Market Assessment

Compares the Historical Workload to the Health System Planning software and to national averages of patient care utilization, projecting future workloads based upon the worst case of these three planning scenarios. Also documents the percentage of care that will require contracting due to acuity and the quantity of care that can potentially be served by the direct care system.

Service Delivery Plan

Recommended service delivery plan by product line based upon projected workload, key characteristics, patient classification and tribal and IHS input.

Resource Allocation

Quantifies the necessary space and key characteristics for the Service Delivery Plan and compares them against existing resources. Also tabulates necessary contract health dollars based on the delivery plan.



Executive Summary

Service Area Description

Hu Hu Kam Memorial Hospital, serving the Primary Care Service Area Communities listed to the left, is located in the town of Sacaton, AZ, approximately 37 miles south of Phoenix, AZ.

It is a hub of primary care for Native Americans in the Pinal County area. It sends most of its referral workload to the Phoenix Indian Medical Center, and other surrounding healthcare facilities such as Chandler Regional Hospital (if needed).

As noted in the Service Summary to the left, Hu Hu Kam Memorial Hospital operates as a 40 hour per week Health Center with complete primary care, dental, behavioral health and supporting ancillary services. New services anticipated for 2015 include day Surgery, nursing home, diagnostic imaging (CAT, MRI, mammography), IPD dialysis, Nephrology specialty services, nursing recruitment and telemedicine. There is no extended service area planned, although partnership opportunities for visiting specialties exist to be

Facility Description

Hu Hu Kam Memorial hospital's facilities total 13,793 square meters, comprised of 10 buildings, all permanent structures, built from 1988 to 2007.

Services & Resourcing Priorities

1	<i>Enhance Organizational Culture</i>
2	<i>Plan for Recruitment and Retention</i>
3	<i>Build Information Technology Infrastructure</i>
4	<i>Strengthen Internal Controls and Reporting</i>
5	<i>Streamline Outpatient Operations</i>
6	<i>Leverage Case Management</i>
7	<i>Match Service Complement to Market Realities</i>
8	<i>Focus on Community Health Needs and Expectations</i>
9	<i>Foster Medical Staff Engagement</i>
10	<i>Optimize Reimbursement Strategies.</i>
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Executive Summary

Services & Resourcing Priorities Continued	
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Campus Infrastructure Priorities			
1	Roof requires replacement	7	
2	Fire flow does not meet current fire code requirements (IFC)	8	
3	Electrical switchgear requires GFCI protection per NEC	9	
4	Fire alarm upgrade is needed	10	
5	Bulk liquid oxygen system is recommended	11	
6	Air handlers need to provide additional fresh air	12	

Functional Deficiencies			
1	ADA/Handicap access improvements are needed	7	
2	Way-finding is inadequate	8	
3	Dietary facility is inadequate	9	
4	Lack of warehouse storage space	10	
5	Information technology space is inadequate	11	
6	Patient registration/waiting rooms inadequate	12	



Historical Workloads by Location of Encounter - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

Discipline	Direct or Tribal Health Care				Contract Health Care				
	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care
Provider Visits Only					Provider Visits Only				
Primary Care									
Family Practice	44,127	50,612	48,553	47,764	0	0	0	0	0.0%
Internal Medicine	793	409	481	561	0	0	0	0	0.0%
Pediatric	20	228	175	141	0	0	0	0	0.0%
Ob/Gyn	1,958	2,241	2,132	2,110	0	0	0	0	0.0%
Emergency Care									
Emergency/Urgent	19,703	21,236	21,125	20,688				0	0.0%
ER/Non-urgent	22	0	0	7				0	0.0%
Specialty Care									
Orthopedics	0	3	40	14	0	0	0	0	0.0%
Ophthalmology	366	79	5	150	0	0	0	0	0.0%
Dermatology	0	0	0	0	0	0	0	0	0%
General Surgery	11	1	0	4	0	0	0	0	0.0%
Otolaryngology	0	0	0	0	0	0	0	0	0%
Cardiology	17	3	9	10	0	0	0	0	0.0%
Urology	0	0	0	0				0	0%
Neurology	0	0	0	0	0	0	0	0	0%
Nephrology	5	1	0	2	0	0	0	0	0.0%
Allergy				0				0	0%
Pulmonology				0				0	0%
Gerontology	No Provider Codes within RPMS System for these types of Specialist.								
Gastroenterology									
Rheumatology									
Oncology									
Pediatric-Genetics				0				0	0%
Traditional Healing	0	1	1	1				0	0.0%
Totals	67,022	74,813	72,520	71,452	0	0	0		0%
Direct & Tribal Care + Contract Care	67,022	74,813	72,520	71,452					

* Provider Visits - Document visits to a Physician, Nurse Practitioner, Midwife, and or Physician Assistant.

Other Ambulatory Care Services

Dental Service Minutes	727,798	713,168	822,445	754,470				0	0.0%
Optometry Visits	5,663	5,325	5,948	5,645	0	0	0	0	0.0%
Podiatry Visits	6,130	7,111	7,582	6,941	0	0	0	0	0.0%
Dialysis Patients	0	0	0	0				0	0%
Audiology Visits	226	242	275	248	0	0	0	0	0.0%
Outpatient Behavioral Health									
Mental Health Visits	718	752	968	813				0	0.0%
Psychiatry	2,230	1,830	1,573	1,878	0	0	0	0	0.0%
Social Services Visits	0	0	0	0				0	0%
Alcohol & Substance Abuse Visits	0	0	0	0				0	0%
BH Visit Totals	2,948	2,582	2,541	2,690	0	0	0	0	0.0%

